

## WEAVERS COTTAGE BOOKING TERMS AND CONDITIONS

When you make a reservation through this website, your contract is with Kildonan Farm Cottages and is subject to these terms and conditions and any other terms and conditions we set out in the booking. Your contract commences when we send you an email confirmation of your booking request.

To complete your booking a payment of 25% deposit of the balance is required, this can be sent by cheque to the address on the website or paid by bank transfer, payment must be received within one week of provisional booking or the booking will be considered cancelled.

The balance is payable four weeks prior to your arrival date. Once your booking has been received the deposit will not be refundable. If the balance is not received by this time the booking will be treated as a cancellation. Should you cancel your booking within four weeks of your arrival date we will be unable to refund the balance unless we can re-let the accommodation. Kildonan Farm Cottages have the right to offer cancellations at a reduced rate.

The accommodation will be clean and tidy for your arrival, we do not take a 'good housekeeping deposit' we trust that you will leave the accommodation clean and tidy as you found it. We encourage guests to recycle as much waste as possible. Any damage or losses will be charged in full and should be reported before departure.

No smoking is allowed on the premises.

Dogs are not permitted in the accommodation

Your accommodation will be ready for you from 4:00pm on the day of your arrival and you should check out no later than 10:00am on your day of departure. The keys can be picked up from Kildonan Farm House. Please confirm your expected time of arrival.

The occupancy of the property should not exceed the number stated on the booking form.

We reserve the right to change the prices shown on our website but the price of your booking will not be changed once your booking has been confirmed. Prices displayed on our website are in GB pounds sterling, include Value Added Tax at the rate applicable at the time of booking unless otherwise stated.

Where there are ferry, rail or plane disruptions due to bad weather conditions or industrial action, Kildonan Farm Cottages cannot be held responsible for non-arrival at the accommodation and no refunds will be given.

**We strongly advise you to take out holiday insurance to minimise the cost and inconvenience of cancelled bookings.**

Whilst respecting your privacy, the owners of Kildonan Farm Cottages reserve the right to access the property if necessary, for repairs and emergencies.

As your accommodation has a wood-burning stove, you must comply with the instructions found in the welcome pack, particularly regarding the appropriate fuel to use for your safety.

The owners cannot accept liability for any accidents or injury to occupants or their property during their stay.